July 2023

SoftwareReviews
A Division of Info-Tech Research Group

DATA QUADRANT REPORT

Governance, Risk and Compliance

464
Reviews

21
Products Included

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How to Use the Report

Info-Tech's Data Quadrant Reports provide a comprehensive evaluation of popular products in the Governance, Risk and Compliance market. This buyer's guide is designed to help prospective purchasers make better decisions by leveraging the experiences of real users.

The data in this report is collected from real end users, meticulously verified for veracity, exhaustively analyzed, and visualized in easy to understand charts and graphs. Each product is compared and contrasted with all other products in the category to create a holistic, unbiased view of the product landscape.

Use this report to determine which product is right for your organization. For highly detailed reports on individual products, see Info-Tech's Product Scorecard.

This report is available free of charge for internal use only to assist with software evaluation and selection. Sharing, republishing, distributing, or otherwise copying any portion of this report without the express written consent of SoftwareReviews.com is strictly prohibited.

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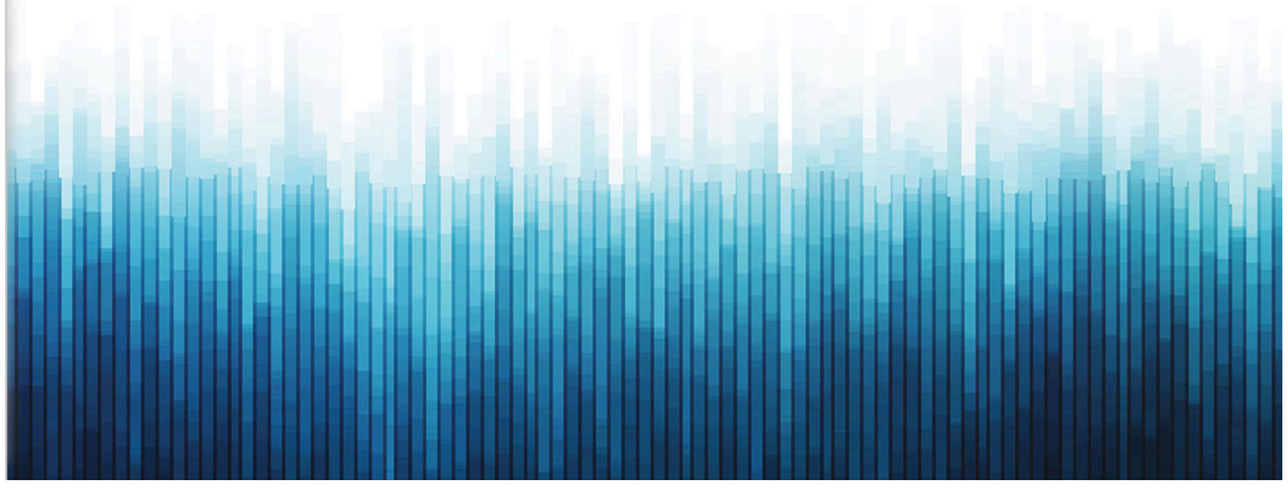

Software Directory

GOVERNANCE, RISK AND COMPLIANCE SOFTWARE

Selecting software can be overwhelming and one of the biggest challenges facing organizations is understanding the marketplace and identifying all of the available vendors and products. The Software Directory is a comprehensive list of all relevant software products in a particular category. Use this page to create the right product shortlist by exploring all of the options available to your organization.

Governance, Risk and Compliance Software

- 360inControl
- Active Risk Manager (ARM)
- AdaptiveGRC
- Aegify RSC Suite
- Allgress
- Apptega
- ARIS GRC Platform
- AuditBoard
- BWise GRC Platform
- Camms.Risk
- CL360
- Cura GRC Management Suite
- Diligent GRC Platform
- Enablon Enterprise Risk Management
- Fastpath Suite
- GRC Toolbox
- IBM OpenPages with Watson
- Infor Risk & Compliance
- IntelligenceBank GRC
- Ivanti Neurons for GRC
- LogicGate Risk Cloud
- LogicManager ERM Software
- Maclear Risk Management Solution
- Mega GRC HOPEX
- MetricStream ConnectedGRC
- Mitratech Compliance Manager (CMO)
- Modulo Risk Manager
- NAVEX IRM
- OneTrust GRC and Security Assurance Cloud
- Onspring Governance, Risk & Compliance Suite
- Oracle Enterprise Risk Management Software
- Protiviti Enterprise GRC Solutions
- Quantivate GRC Software Suite
- Refinitiv Connected Risk
- Resolver IRM
- Riskonnect

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Governance, Risk and Compliance Software

- ROAR Platform
- RSA Archer Insight
- RSAM GRC
- SAI360
- SAP Governance, Risk, Compliance (GRC), and Cybersecurity
- SAS Governance and Compliance Manager
- ServiceNow GRC
- Smart Global Governance
- StandardFusion
- Workiva Platform
- ZenGRC Platform

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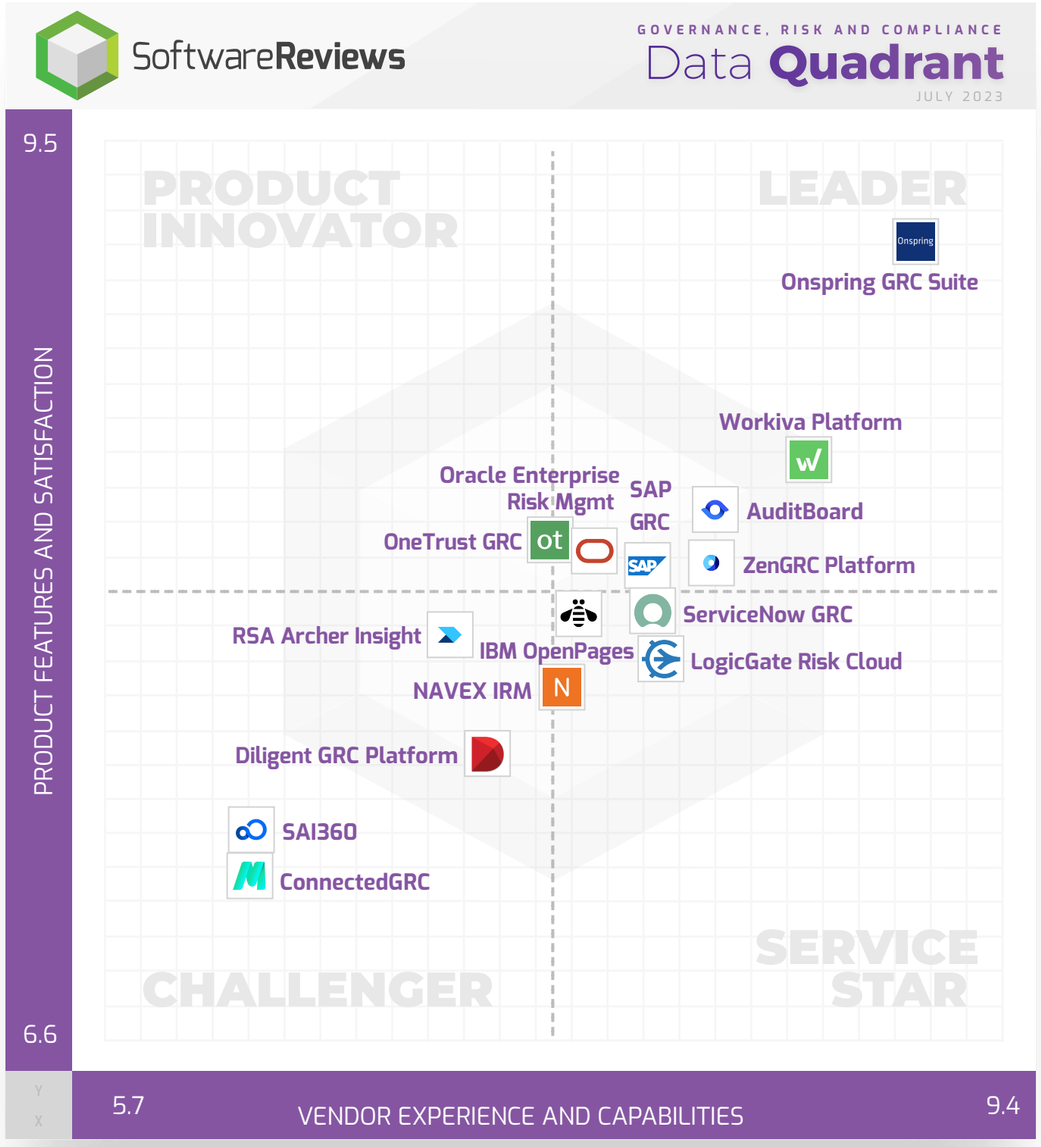
SOFTWARE REVIEWS
Data Quadrant

Assess vendor and product performance at a glance and use the SoftwareReviews Data Quadrant to identify which products and vendors are leadings the pack and which are trailing.



GOVERNANCE, RISK AND COMPLIANCE

The Software Reviews Data Quadrant evaluates and ranks products based on feedback from IT and business professionals. The placement of a software in the Data Quadrant indicates its relative ranking as well as its categorization.

The Complete Software Experience

When distilled down, the software experience is shaped by both the experience with the software and the relationship with the vendor. Evaluating enterprise software along these two dimensions provides a comprehensive understanding of the product and helps identify vendors that can deliver on both.

Product Features and Satisfaction

The satisfaction is captured in the overall satisfaction score, which is driven by the likelihood of users to recommend the software, combined with user satisfaction across top product features.

Vendor Experience and Capabilities

The vendor relationship is calculated in a weighted average of the satisfaction scores tied to vendor capabilities (e.g. software implementation, training, customer support, product roadmap) as well as emotional response ratings toward the vendor (e.g. trustworthy, respectful, fair).

Note: The axes ranges are dynamically adjusted based on minimum and maximum values in the dataset.

Category Overview

This page provides a high level summary of product performance within the Governance, Risk and Compliance category. Products are ranked by a composite satisfaction score (Composite Score) that averages four different areas of evaluation: Net Emotional Footprint, Vendor Capabilities, Product Features, and Likeliness to Recommend. The Net Emotional Footprint Score measures user emotional response ratings of the vendor (e.g. trustworthy, respectful, fair).

Use this data to get a sense of the field, and to see how the products you're considering stack up.

RANK	PRODUCT	COMPOSITE SCORE	NET EMOTIONAL FOOTPRINT	NET EMOTIONAL FOOTPRINT DISTRIBUTION	VENDOR CAPABILITIES	PRODUCT FEATURES	LIKELINESS TO RECOMMEND	NUMBER OF REVIEWS
	Onspring GRC Suite	9.2/10	+94	-- NEGATIVE 95% POSITIVE	89%	91%	93%	53
	Workiva Platform	8.5/10	+91	2% NEGATIVE 93% POSITIVE	82%	80%	88%	20
	AuditBoard	8.1/10	+82	4% NEGATIVE 86% POSITIVE	80%	77%	85%	20
4	ZenGRC Platform	8.0/10	+79	7% NEGATIVE 86% POSITIVE	80%	83%	78%	23
5	SAP GRC and Cybersecurity	8.0/10	+79	5% NEGATIVE 84% POSITIVE	79%	79%	81%	35
6	Oracle Enterprise Risk Management	7.9/10	+80	4% NEGATIVE 84% POSITIVE	77%	79%	82%	40
7	ServiceNow GRC	7.9/10	+81	3% NEGATIVE 84% POSITIVE	77%	77%	80%	23
8	LogicGate Risk Cloud	7.8/10	+81	2% NEGATIVE 83% POSITIVE	78%	74%	80%	20
9	OneTrust GRC	7.8/10	+75	4% NEGATIVE 79% POSITIVE	75%	77%	85%	23
10	IBM OpenPages	7.7/10	+72	8% NEGATIVE 80% POSITIVE	79%	76%	80%	22
AVERAGE SCORES		**7.7/10**	**+76**	5% NEGATIVE 81% POSITIVE	**76%**	**77%**	**80%**	**26**

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RANK	PRODUCT	COMPOSITE SCORE	NET EMOTIONAL FOOTPRINT	NET EMOTIONAL FOOTPRINT DISTRIBUTION	VENDOR CAPABILITIES	PRODUCT FEATURES	LIKELINESS TO RECOMMEND	NUMBER OF REVIEWS
11	NAVEX IRM	7.5/10	+78	5% NEGATIVE / 83% POSITIVE	71%	73%	78%	25
12	RSA Archer Insight	7.3/10	+66	8% NEGATIVE / 74% POSITIVE	72%	78%	77%	24
13	Diligent GRC Platform	7.2/10	+70	8% NEGATIVE / 78% POSITIVE	72%	68%	78%	21
14	SAI360	6.5/10	+53	11% NEGATIVE / 64% POSITIVE	66%	71%	70%	20
15	ConnectedGRC	6.4/10	+53	10% NEGATIVE / 63% POSITIVE	66%	73%	65%	25
AVERAGE SCORES		7.7/10	+76	5% NEGATIVE / 81% POSITIVE	76%	77%	80%	26
	PRODUCTS WITH INSUFFICIENT DATA							
--	360inControl	8.9/10	+97	-- NEGATIVE / 98% POSITIVE	85%	85%	88%	19
--	Smart Global Governance	8.2/10	+84	3% NEGATIVE / 87% POSITIVE	80%	77%	88%	18
--	Modulo Risk Manager	8.7/10	+95	-- NEGATIVE / 96% POSITIVE	78%	81%	94%	12
--	Camms.Risk	8.4/10	+89	-- NEGATIVE / 90% POSITIVE	81%	80%	85%	10
--	LogicManager ERM Software	8.4/10	+94	-- NEGATIVE / 94% POSITIVE	81%	78%	85%	6

Category Overview

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Use this data to get a sense of the field, and to see how the products you're considering stack up.

RANK	PRODUCT PRODUCTS WITH INSUFFICIENT DATA	COMPOSITE SCORE	NET EMOTIONAL FOOTPRINT	NET EMOTIONAL FOOTPRINT DISTRIBUTION	VENDOR CAPABILITIES	PRODUCT FEATURES	LIKELINESS TO RECOMMEND	NUMBER OF REVIEWS
--	Resolver IRM	8.2/10	+94	-- NEGATIVE 94% POSITIVE	76%	73%	83%	5

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Vendor **Capability** Summary

This page summarizes user satisfaction with a variety of vendor capabilities regarding their product offering(s). Look for strong and consistent performance across the board when assembling your shortlist, and follow-up on areas of concern during the evaluation and negotiation processes.

PRODUCT	OVERALL CAPABILITY SATISFACTION	BUSINESS VALUE CREATED	BREADTH OF FEATURES	QUALITY OF FEATURES	PRODUCT STRATEGY AND RATE OF IMPROVEMENT	USABILITY AND INTUITIVENESS	VENDOR SUPPORT	EASE OF DATA INTEGRATION	EASE OF ADMINISTRATION	EASE OF CUSTOMIZATION	AVAILABILITY AND QUALITY OF TRAINING	EASE OF IMPLEMENTATION
Onspring Governance, Risk & Compliance Suite	89%	87%	90%	91%	88%	89%	94%	81%	90%	91%	90%	90%
Workiva Platform	82%	84%	81%	88%	76%	85%	86%	80%	81%	75%	83%	85%
AuditBoard	80%	75%	89%	85%	80%	71%	80%	83%	84%	82%	76%	81%
ZenGRC Platform	80%	80%	83%	83%	77%	82%	81%	76%	78%	75%	79%	81%
IBM OpenPages with Watson	79%	77%	78%	75%	78%	80%	79%	85%	83%	72%	81%	86%
SAP Governance, Risk, Compliance (GRC), and Cybersecurity	79%	80%	77%	82%	76%	77%	81%	77%	79%	76%	78%	79%
LogicGate Risk Cloud	77%	81%	80%	77%	80%	74%	81%	75%	74%	74%	76%	78%
Oracle Enterprise Risk Management Software	77%	77%	75%	82%	78%	80%	75%	78%	77%	76%	74%	77%
ServiceNow GRC	77%	76%	77%	77%	74%	76%	76%	78%	82%	76%	78%	79%
OneTrust GRC and Security Assurance Cloud	75%	80%	74%	78%	81%	73%	75%	74%	72%	61%	79%	76%
CATEGORY AVERAGE	76%	77%	77%	78%	75%	75%	76%	77%	77%	74%	76%	78%

Vendor **Capability** Summary

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RSA Archer Insight	72%	77%	77%	73%	72%	63%	67%	73%	79%	79%	63%	77%
Diligent GRC Platform	72%	72%	69%	69%	62%	72%	70%	81%	78%	76%	67%	78%
NAVEX IRM	71%	73%	72%	71%	72%	70%	70%	76%	66%	71%	72%	73%
SAI360	66%	67%	65%	72%	64%	69%	66%	69%	63%	61%	69%	65%
MetricStream ConnectedGRC	66%	64%	63%	64%	64%	66%	60%	72%	68%	64%	73%	66%
CATEGORY AVERAGE	76%	77%	77%	78%	75%	75%	76%	77%	77%	74%	76%	78%

PRODUCTS WITH INSUFFICIENT DATA												
360inControl	85%	83%	83%	84%	85%	77%	88%	88%	90%	82%	87%	90%
Smart Global Governance	80%	76%	79%	85%	82%	72%	86%	78%	80%	78%	76%	87%
Modulo Risk Manager	78%	81%	73%	79%	77%	79%	83%	75%	83%	69%	77%	81%
Camms.Risk	81%	86%	81%	78%	86%	86%	81%	79%	75%	81%	80%	76%
LogicManager ERM Software	81%	75%	78%	80%	78%	81%	90%	83%	95%	65%	85%	79%

Vendor **Capability** Summary

This page summarizes user satisfaction with a variety of vendor capabilities regarding their product offering(s). Look for strong and consistent performance across the board when assembling your shortlist, and follow-up on areas of concern during the evaluation and negotiation processes.

PRODUCT	OVERALL CAPABILITY SATISFACTION	BUSINESS VALUE CREATED	BREADTH OF FEATURES	QUALITY OF FEATURES	PRODUCT STRATEGY AND RATE OF IMPROVEMENT	USABILITY AND INTUITIVENESS	VENDOR SUPPORT	EASE OF DATA INTEGRATION	EASE OF ADMINISTRATION	EASE OF CUSTOMIZATION	AVAILABILITY AND QUALITY OF TRAINING	EASE OF IMPLEMENTATION
CATEGORY AVERAGE	**76%**	**77%**	**77%**	**78%**	**75%**	**75%**	**76%**	**77%**	**77%**	**74%**	**76%**	**78%**

PRODUCTS WITH INSUFFICIENT DATA												
Resolver IRM	**76%**	**75%**	**75%**	**75%**	**71%**	**83%**	**75%**	**75%**	**86%**	**83%**	**60%**	**83%**

Vendor **Capability** Satisfaction

This section provides detailed information on user satisfaction for each vendor capability regarding their product offering(s). Use these pages to dig deeper into areas of particular interest or concern.

Vendor Capabilities

This table lists and briefly describes all vendor capabilities that are evaluated in the Governance, Risk and Compliance software category. For your convenience, you will also find longer descriptions of the capabilities under the capability subheadings in the subsequent pages.

Business Value Created	The underlying purpose of software is to create value for employees, customers, partners and ultimately shareholders. As a result, it is imperative that any software selection be aligned with the organization's needs and deliver enough business value to justify the cost. The data below highlights the satisfaction level associated with the business value derived from various product offerings. Use this information to identify the software that consistently creates business value for its customers.
Breadth of Features	Users prefer to work with feature rich software that enables them to perform diverse series of tasks as opposed to one they find restrictive. The data below highlights the satisfaction level associated with the breadth of features from various product offerings. Use this information to identify which software offers valuable comprehensive functionality that extends beyond the basic level.
Quality of Features	Feature quality is just as important as quantity. Software needs to do what you're purchasing it to do, easily, intuitively, reliably, and effectively. Use the data in this section to gauge whether or not a product follows through on the marketing hype by delivering high quality features.
Product Strategy and Rate of Improvement	Purchasing software can be a significant commitment, so it's important to know if your vendor is serious about the need for constant improvement and deliberate strategic direction. Vendors who don't stay on top of emerging needs and trends won't enable you to meet your business goals. Use the data in this section to separate innovators from imposters.
Usability And Intuitiveness	End user learning curves cost the organization money. Pay attention to your end users' technical ability to determine how important UX is in your purchase.
Vendor Support	The importance of vendor support will vary for each organization depending on internal capabilities, but there will always be issues that only the vendor can resolve. Use the data in this section to see which vendors tend to under-service their product and which will offer quality support.
Ease of Data Integration	The ability to integrate with other systems is increasingly important; without this, manual data loading and extraction can be time-consuming and prone to error. Use this section to see which vendors will cause headaches and which will make data integration easy.
Ease of Administration	Administrative interfaces don't get the same attention as those built for end users, but they shouldn't be clunky or unintuitive. Use the data in this section to determine which vendors make administration easy, so that your IT personnel can resolve issues and perform configurations efficiently and effectively.
Ease of Customization	Out-of-the-box functionality often isn't enough, especially for niche or industry-specific software, and the reason you're buying rather than building is to save time and money in the first place. Don't get bogged down in a difficult customization; use the data in this section to make sure you can easily achieve the functionality you need for your particular situation.
Availability and Quality of Training	Effective and readily available training enables users to get the most out of the software you've chosen. Use this section to make sure your vendor's training programs and materials measure up.
Ease of Implementation	Choosing the right software is only the first step. Successfully implementing the new solution is necessary in order to realize its full value and promote end user adoption. Use the data in this section to determine which software is easy to implement, and which may jeopardize your goals by causing trouble in this stage.

Vendor **Capability** Satisfaction

This section provides detailed information on user satisfaction for each vendor capability regarding their product offering(s). Use these pages to dig deeper into areas of particular interest or concern.

Business Value Created

The underlying purpose of software is to create value for employees, customers, partners and ultimately shareholders. As a result, it is imperative that any software selection be aligned with the organization's needs and deliver enough business value to justify the cost. The data below highlights the satisfaction level associated with the business value derived from various product offerings. Use this information to identify the software that consistently creates business value for its customers.

Onspring

ONSPRING GOVERNANCE, RISK & COMPLIANCE SUITE

TOP PRODUCT

Delights	53%
Highly Satisfies	44%
Almost Satisfies	3%
Disappoints	--

87% Business Value Created

2	Workiva Platform	84%	20	REVIEWS
3	LogicGate Risk Cloud	81%	20	REVIEWS
4	OneTrust GRC and Security Assurance Cloud	80%	23	REVIEWS
5	ZenGRC Platform	80%	23	REVIEWS
6	SAP Governance, Risk, Compliance (GRC), and Cy…	80%	35	REVIEWS
7	Oracle Enterprise Risk Management Software	77%	40	REVIEWS
8	RSA Archer Insight	77%	24	REVIEWS
9	IBM OpenPages with Watson	77%	22	REVIEWS
10	ServiceNow GRC	76%	23	REVIEWS
11	AuditBoard	75%	20	REVIEWS
12	NAVEX IRM	73%	25	REVIEWS
13	Diligent GRC Platform	72%	21	REVIEWS
14	SAI360	67%	20	REVIEWS
15	MetricStream ConnectedGRC	64%	25	REVIEWS

CATEGORY AVERAGE 77%

PRODUCTS WITH INSUFFICIENT DATA

--	360inControl	83%	19	REVIEWS
--	Smart Global Governance	76%	18	REVIEWS
--	Modulo Risk Manager	81%	12	REVIEWS
--	Camms.Risk	86%	10	REVIEWS
--	LogicManager ERM Software	75%	6	REVIEWS
--	Resolver IRM	75%	5	REVIEWS

Vendor **Capability** Satisfaction

This section provides detailed information on user satisfaction for each vendor capability regarding their product offering(s). Use these pages to dig deeper into areas of particular interest or concern.

Breadth of Features

Users prefer to work with feature rich software that enables them to perform diverse series of tasks as opposed to one they find restrictive. The data below highlights the satisfaction level associated with the breadth of features from various product offerings. Use this information to identify which software offers valuable comprehensive functionality that extends beyond the basic level.

Onspring

ONSPRING GOVERNANCE, RISK & COMPLIANCE SUITE

TOP PRODUCT

Delights	59%
Highly Satisfies	41%
Almost Satisfies	--
Disappoints	--

90% Breadth of Features

2	AuditBoard	89%	20	REVIEWS
3	ZenGRC Platform	83%	23	REVIEWS
4	Workiva Platform	81%	20	REVIEWS
5	LogicGate Risk Cloud	80%	20	REVIEWS
6	IBM OpenPages with Watson	78%	22	REVIEWS
7	SAP Governance, Risk, Compliance (GRC), and Cy…	77%	35	REVIEWS
8	ServiceNow GRC	77%	23	REVIEWS
9	RSA Archer Insight	77%	24	REVIEWS
10	Oracle Enterprise Risk Management Software	75%	40	REVIEWS
11	OneTrust GRC and Security Assurance Cloud	74%	23	REVIEWS
12	NAVEX IRM	72%	25	REVIEWS
13	Diligent GRC Platform	69%	21	REVIEWS
14	SAI360	65%	20	REVIEWS
15	MetricStream ConnectedGRC	63%	25	REVIEWS
	CATEGORY AVERAGE	77%		

PRODUCTS WITH INSUFFICIENT DATA

--	360inControl	83%	19	REVIEWS
--	Smart Global Governance	79%	18	REVIEWS
--	Modulo Risk Manager	73%	12	REVIEWS
--	Camms.Risk	81%	10	REVIEWS
--	LogicManager ERM Software	78%	6	REVIEWS
--	Resolver IRM	75%	5	REVIEWS

Vendor **Capability** Satisfaction

This section provides detailed information on user satisfaction for each vendor capability regarding their product offering(s). Use these pages to dig deeper into areas of particular interest or concern.

Quality of Features

Feature quality is just as important as quantity. Software needs to do what you're purchasing it to do, easily, intuitively, reliably, and effectively. Use the data in this section to gauge whether or not a product follows through on the marketing hype by delivering high quality features.

Onspring

ONSPRING GOVERNANCE, RISK & COMPLIANCE SUITE

TOP PRODUCT

Delights	65%
Highly Satisfies	33%
Almost Satisfies	2%
Disappoints	--

91% Quality of Features

2	Workiva Platform		88%	20 REVIEWS
3	AuditBoard		85%	20 REVIEWS
4	ZenGRC Platform		83%	23 REVIEWS
5	SAP Governance, Risk, Compliance (GRC), and Cy…		82%	35 REVIEWS
6	Oracle Enterprise Risk Management Software		82%	40 REVIEWS
7	OneTrust GRC and Security Assurance Cloud		78%	23 REVIEWS
8	LogicGate Risk Cloud		77%	20 REVIEWS
9	ServiceNow GRC		77%	23 REVIEWS
10	IBM OpenPages with Watson		75%	22 REVIEWS
11	RSA Archer Insight		73%	24 REVIEWS
12	SAI360		72%	20 REVIEWS
13	NAVEX IRM		71%	25 REVIEWS
14	Diligent GRC Platform		69%	21 REVIEWS
15	MetricStream ConnectedGRC		64%	25 REVIEWS

CATEGORY AVERAGE 78%

PRODUCTS WITH INSUFFICIENT DATA

--	360inControl		84%	19 REVIEWS
--	Smart Global Governance		85%	18 REVIEWS
--	Modulo Risk Manager		79%	12 REVIEWS
--	Camms.Risk		78%	10 REVIEWS
--	LogicManager ERM Software		80%	6 REVIEWS
--	Resolver IRM		75%	5 REVIEWS

Vendor **Capability** Satisfaction

This section provides detailed information on user satisfaction for each vendor capability regarding their product offering(s). Use these pages to dig deeper into areas of particular interest or concern.

Product Strategy and Rate of Improvement

Purchasing software can be a significant commitment, so it's important to know if your vendor is serious about the need for constant improvement and deliberate strategic direction. Vendors who don't stay on top of emerging needs and trends won't enable you to meet your business goals. Use the data in this section to separate innovators from imposters.

Onspring

ONSPRING GOVERNANCE, RISK & COMPLIANCE SUITE

TOP PRODUCT

Delights	55%
Highly Satisfies	41%
Almost Satisfies	4%
Disappoints	--

88% Product Strategy and Rate of Improvement

2	OneTrust GRC and Security Assurance Cloud	81%	23	REVIEWS
3	LogicGate Risk Cloud	80%	20	REVIEWS
4	AuditBoard	80%	20	REVIEWS
5	IBM OpenPages with Watson	78%	22	REVIEWS
6	Oracle Enterprise Risk Management Software	78%	40	REVIEWS
7	ZenGRC Platform	77%	23	REVIEWS
8	Workiva Platform	76%	20	REVIEWS
9	SAP Governance, Risk, Compliance (GRC), and Cy…	76%	35	REVIEWS
10	ServiceNow GRC	74%	23	REVIEWS
11	RSA Archer Insight	72%	24	REVIEWS
12	NAVEX IRM	72%	25	REVIEWS
13	MetricStream ConnectedGRC	64%	25	REVIEWS
14	SAI360	64%	20	REVIEWS
15	Diligent GRC Platform	62%	21	REVIEWS

CATEGORY AVERAGE 75%

PRODUCTS WITH INSUFFICIENT DATA

--	360inControl	85%	19	REVIEWS
--	Smart Global Governance	82%	18	REVIEWS
--	Modulo Risk Manager	77%	12	REVIEWS
--	Camms.Risk	86%	10	REVIEWS
--	LogicManager ERM Software	78%	6	REVIEWS
--	Resolver IRM	71%	5	REVIEWS

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Vendor **Capability** Satisfaction

This section provides detailed information on user satisfaction for each vendor capability regarding their product offering(s). Use these pages to dig deeper into areas of particular interest or concern.

Usability And Intuitiveness

End user learning curves cost the organization money. Pay attention to your end users' technical ability to determine how important UX is in your purchase.

Onspring

ONSPRING GOVERNANCE, RISK & COMPLIANCE SUITE

TOP PRODUCT

Delights	61%
Highly Satisfies	36%
Almost Satisfies	2%
Disappoints	1%

89% Usability And Intuitiveness

2	Workiva Platform	85%	20	REVIEWS
3	ZenGRC Platform	82%	23	REVIEWS
4	IBM OpenPages with Watson	80%	22	REVIEWS
5	Oracle Enterprise Risk Management Software	80%	40	REVIEWS
6	SAP Governance, Risk, Compliance (GRC), and Cy…	77%	35	REVIEWS
7	ServiceNow GRC	76%	23	REVIEWS
8	LogicGate Risk Cloud	74%	20	REVIEWS
9	OneTrust GRC and Security Assurance Cloud	73%	23	REVIEWS
10	Diligent GRC Platform	72%	21	REVIEWS
11	AuditBoard	71%	20	REVIEWS
12	NAVEX IRM	70%	25	REVIEWS
13	SAI360	69%	20	REVIEWS
14	MetricStream ConnectedGRC	66%	25	REVIEWS
15	RSA Archer Insight	63%	24	REVIEWS

CATEGORY AVERAGE 75%

PRODUCTS WITH INSUFFICIENT DATA

--	360inControl	77%	19	REVIEWS
--	Smart Global Governance	72%	18	REVIEWS
--	Modulo Risk Manager	79%	12	REVIEWS
--	Camms.Risk	86%	10	REVIEWS
--	LogicManager ERM Software	81%	6	REVIEWS
--	Resolver IRM	83%	5	REVIEWS

Vendor **Capability** Satisfaction

This section provides detailed information on user satisfaction for each vendor capability regarding their product offering(s). Use these pages to dig deeper into areas of particular interest or concern.

Vendor Support

The importance of vendor support will vary for each organization depending on internal capabilities, but there will always be issues that only the vendor can resolve. Use the data in this section to see which vendors tend to under-service their product and which will offer quality support.

Onspring

ONSPRING GOVERNANCE, RISK & COMPLIANCE SUITE

TOP PRODUCT

Delights	82%
Highly Satisfies	14%
Almost Satisfies	4%
Disappoints	--

94% Vendor Support

2	Workiva Platform	86%	20 REVIEWS
3	LogicGate Risk Cloud	81%	20 REVIEWS
4	SAP Governance, Risk, Compliance (GRC), and Cy…	81%	35 REVIEWS
5	ZenGRC Platform	81%	23 REVIEWS
6	AuditBoard	80%	20 REVIEWS
7	IBM OpenPages with Watson	79%	22 REVIEWS
8	ServiceNow GRC	76%	23 REVIEWS
9	OneTrust GRC and Security Assurance Cloud	75%	23 REVIEWS
10	Oracle Enterprise Risk Management Software	75%	40 REVIEWS
11	Diligent GRC Platform	70%	21 REVIEWS
12	NAVEX IRM	70%	25 REVIEWS
13	RSA Archer Insight	67%	24 REVIEWS
14	SAI360	66%	20 REVIEWS
15	MetricStream ConnectedGRC	60%	25 REVIEWS
	CATEGORY AVERAGE	76%	

PRODUCTS WITH INSUFFICIENT DATA

--	360inControl	88%	19 REVIEWS
--	Smart Global Governance	86%	18 REVIEWS
--	Modulo Risk Manager	83%	12 REVIEWS
--	Camms.Risk	81%	10 REVIEWS
--	LogicManager ERM Software	90%	6 REVIEWS
--	Resolver IRM	75%	5 REVIEWS

Vendor **Capability** Satisfaction

This section provides detailed information on user satisfaction for each vendor capability regarding their product offering(s). Use these pages to dig deeper into areas of particular interest or concern.

Ease of Data Integration

The ability to integrate with other systems is increasingly important; without this, manual data loading and extraction can be time-consuming and prone to error. Use this section to see which vendors will cause headaches and which will make data integration easy.

IBM OPENPAGES WITH WATSON

TOP PRODUCT

Delights	58%
Highly Satisfies	37%
Almost Satisfies	--
Disappoints	5%

85% Ease of Data Integration

2	AuditBoard	83%	20	REVIEWS
3	Onspring Governance, Risk & Compliance Suite	81%	53	REVIEWS
4	Diligent GRC Platform	81%	21	REVIEWS
5	Workiva Platform	80%	20	REVIEWS
6	ServiceNow GRC	78%	23	REVIEWS
7	Oracle Enterprise Risk Management Software	78%	40	REVIEWS
8	SAP Governance, Risk, Compliance (GRC), and Cy...	77%	35	REVIEWS
9	ZenGRC Platform	76%	23	REVIEWS
10	NAVEX IRM	76%	25	REVIEWS
11	LogicGate Risk Cloud	75%	20	REVIEWS
12	OneTrust GRC and Security Assurance Cloud	74%	23	REVIEWS
13	RSA Archer Insight	73%	24	REVIEWS
14	MetricStream ConnectedGRC	72%	25	REVIEWS
15	SAI360	69%	20	REVIEWS
	CATEGORY AVERAGE	77%		

PRODUCTS WITH INSUFFICIENT DATA

--	360inControl	88%	19	REVIEWS
--	Smart Global Governance	78%	18	REVIEWS
--	Modulo Risk Manager	75%	12	REVIEWS
--	Camms.Risk	79%	10	REVIEWS
--	LogicManager ERM Software	83%	6	REVIEWS
--	Resolver IRM	75%	5	REVIEWS

Vendor **Capability** Satisfaction

This section provides detailed information on user satisfaction for each vendor capability regarding their product offering(s). Use these pages to dig deeper into areas of particular interest or concern.

Ease of Administration

Administrative interfaces don't get the same attention as those built for end users, but they shouldn't be clunky or unintuitive. Use the data in this section to determine which vendors make administration easy, so that your IT personnel can resolve issues and perform configurations efficiently and effectively.

Onspring

ONSPRING GOVERNANCE, RISK & COMPLIANCE SUITE

TOP PRODUCT

Delights	62%
Highly Satisfies	34%
Almost Satisfies	4%
Disappoints	--

90% Ease of Administration

2	AuditBoard	84%	20	REVIEWS
3	IBM OpenPages with Watson	83%	22	REVIEWS
4	ServiceNow GRC	82%	23	REVIEWS
5	Workiva Platform	81%	20	REVIEWS
6	SAP Governance, Risk, Compliance (GRC), and Cy...	79%	35	REVIEWS
7	RSA Archer Insight	79%	24	REVIEWS
8	ZenGRC Platform	78%	23	REVIEWS
9	Diligent GRC Platform	78%	21	REVIEWS
10	Oracle Enterprise Risk Management Software	77%	40	REVIEWS
11	LogicGate Risk Cloud	74%	20	REVIEWS
12	OneTrust GRC and Security Assurance Cloud	72%	23	REVIEWS
13	MetricStream ConnectedGRC	68%	25	REVIEWS
14	NAVEX IRM	66%	25	REVIEWS
15	SAI360	63%	20	REVIEWS
	CATEGORY AVERAGE	**77%**		

PRODUCTS WITH INSUFFICIENT DATA

--	360inControl	90%	19	REVIEWS
--	Smart Global Governance	80%	18	REVIEWS
--	Modulo Risk Manager	83%	12	REVIEWS
--	Camms.Risk	75%	10	REVIEWS
--	LogicManager ERM Software	95%	6	REVIEWS
--	Resolver IRM	86%	5	REVIEWS

Vendor **Capability** Satisfaction

This section provides detailed information on user satisfaction for each vendor capability regarding their product offering(s). Use these pages to dig deeper into areas of particular interest or concern.

Ease of Customization

Out-of-the-box functionality often isn't enough, especially for niche or industry-specific software, and the reason you're buying rather than building is to save time and money in the first place. Don't get bogged down in a difficult customization; use the data in this section to make sure you can easily achieve the functionality you need for your particular situation.

Onspring

ONSPRING GOVERNANCE, RISK & COMPLIANCE SUITE

TOP PRODUCT

Delights	64%
Highly Satisfies	35%
Almost Satisfies	1%
Disappoints	--

91% Ease of Customization

2	AuditBoard		82%	20 REVIEWS
3	RSA Archer Insight		79%	24 REVIEWS
4	Oracle Enterprise Risk Management Software		76%	40 REVIEWS
5	SAP Governance, Risk, Compliance (GRC), and Cy…		76%	35 REVIEWS
6	Diligent GRC Platform		76%	21 REVIEWS
7	ServiceNow GRC		76%	23 REVIEWS
8	ZenGRC Platform		75%	23 REVIEWS
9	Workiva Platform		75%	20 REVIEWS
10	LogicGate Risk Cloud		74%	20 REVIEWS
11	IBM OpenPages with Watson		72%	22 REVIEWS
12	NAVEX IRM		71%	25 REVIEWS
13	MetricStream ConnectedGRC		64%	25 REVIEWS
14	SAI360		61%	20 REVIEWS
15	OneTrust GRC and Security Assurance Cloud		61%	23 REVIEWS
		CATEGORY AVERAGE	74%	

PRODUCTS WITH INSUFFICIENT DATA

--	360inControl		82%	19 REVIEWS
--	Smart Global Governance		78%	18 REVIEWS
--	Modulo Risk Manager		69%	12 REVIEWS
--	Camms.Risk		81%	10 REVIEWS
--	LogicManager ERM Software		65%	6 REVIEWS
--	Resolver IRM		83%	5 REVIEWS

Vendor **Capability** Satisfaction

This section provides detailed information on user satisfaction for each vendor capability regarding their product offering(s). Use these pages to dig deeper into areas of particular interest or concern.

Availability and Quality of Training

Effective and readily available training enables users to get the most out of the software you've chosen. Use this section to make sure your vendor's training programs and materials measure up.

Onspring

ONSPRING GOVERNANCE, RISK & COMPLIANCE SUITE

TOP PRODUCT

Delights	64%
Highly Satisfies	34%
Almost Satisfies	2%
Disappoints	--

90% Availability and Quality of Training

2	Workiva Platform	83%	20	REVIEWS
3	IBM OpenPages with Watson	81%	22	REVIEWS
4	OneTrust GRC and Security Assurance Cloud	79%	23	REVIEWS
5	ZenGRC Platform	79%	23	REVIEWS
6	ServiceNow GRC	78%	23	REVIEWS
7	SAP Governance, Risk, Compliance (GRC), and Cy…	78%	35	REVIEWS
8	LogicGate Risk Cloud	76%	20	REVIEWS
9	AuditBoard	76%	20	REVIEWS
10	Oracle Enterprise Risk Management Software	74%	40	REVIEWS
11	MetricStream ConnectedGRC	73%	25	REVIEWS
12	NAVEX IRM	72%	25	REVIEWS
13	SAI360	69%	20	REVIEWS
14	Diligent GRC Platform	67%	21	REVIEWS
15	RSA Archer Insight	63%	24	REVIEWS

CATEGORY AVERAGE 76%

PRODUCTS WITH INSUFFICIENT DATA

--	360inControl	87%	19	REVIEWS
--	Smart Global Governance	76%	18	REVIEWS
--	Modulo Risk Manager	77%	12	REVIEWS
--	Camms.Risk	80%	10	REVIEWS
--	LogicManager ERM Software	85%	6	REVIEWS
--	Resolver IRM	60%	5	REVIEWS

Vendor **Capability** Satisfaction

This section provides detailed information on user satisfaction for each vendor capability regarding their product offering(s). Use these pages to dig deeper into areas of particular interest or concern.

Ease of Implementation

Choosing the right software is only the first step. Successfully implementing the new solution is necessary in order to realize its full value and promote end user adoption. Use the data in this section to determine which software is easy to implement, and which may jeopardize your goals by causing trouble in this stage.

Onspring

ONSPRING GOVERNANCE, RISK & COMPLIANCE SUITE

TOP PRODUCT

Delights	69%
Highly Satisfies	23%
Almost Satisfies	8%
Disappoints	--

90% Ease of Implementation

2	IBM OpenPages with Watson	86%	22	REVIEWS
3	Workiva Platform	85%	20	REVIEWS
4	ZenGRC Platform	81%	23	REVIEWS
5	AuditBoard	81%	20	REVIEWS
6	SAP Governance, Risk, Compliance (GRC), and Cy...	79%	35	REVIEWS
7	ServiceNow GRC	79%	23	REVIEWS
8	LogicGate Risk Cloud	78%	20	REVIEWS
9	Diligent GRC Platform	78%	21	REVIEWS
10	Oracle Enterprise Risk Management Software	77%	40	REVIEWS
11	RSA Archer Insight	77%	24	REVIEWS
12	OneTrust GRC and Security Assurance Cloud	76%	23	REVIEWS
13	NAVEX IRM	73%	25	REVIEWS
14	MetricStream ConnectedGRC	66%	25	REVIEWS
15	SAI360	65%	20	REVIEWS
	CATEGORY AVERAGE	78%		

PRODUCTS WITH INSUFFICIENT DATA

--	360inControl	90%	19	REVIEWS
--	Smart Global Governance	87%	18	REVIEWS
--	Modulo Risk Manager	81%	12	REVIEWS
--	Camms.Risk	76%	10	REVIEWS
--	LogicManager ERM Software	79%	6	REVIEWS
--	Resolver IRM	83%	5	REVIEWS

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Product **Feature** Summary

MANDATORY FEATURES

This page summarizes user satisfaction with a variety of product features. While strong and consistent performance across the board is desirable, you may be willing to tolerate low scores on features that don't impact your primary use case or core objectives. Use this high-level data to help plan and structure your product evaluation.

PRODUCT	OVERALL FEATURE SATISFACTION	ENTERPRISE RISK MANAGEMENT	INCIDENT MANAGEMENT AND REMEDIATION	POLICY MANAGEMENT	REGULATORY COMPLIANCE AND AUDIT	VENDOR MANAGEMENT
Onspring Governance, Risk & Compliance Suite	91%	93%	89%	88%	93%	91%
ZenGRC Platform	82%	84%	78%	81%	86%	85%
Workiva Platform	80%	77%	81%	75%	88%	77%
SAP Governance, Risk, Compliance (GRC), and Cybersecurity	79%	81%	78%	79%	77%	81%
Oracle Enterprise Risk Management Software	79%	79%	75%	79%	82%	78%
RSA Archer Insight	78%	79%	80%	75%	76%	79%
ServiceNow GRC	77%	78%	79%	79%	78%	72%
AuditBoard	77%	78%	78%	81%	84%	66%
OneTrust GRC and Security Assurance Cloud	77%	81%	74%	79%	77%	73%
IBM OpenPages with Watson	76%	78%	79%	81%	71%	73%
CATEGORY AVERAGE	77%	78%	76%	77%	79%	75%

Product **Feature** Summary

MANDATORY FEATURES

This page summarizes user satisfaction with a variety of product features. While strong and consistent performance across the board is desirable, you may be willing to tolerate low scores on features that don't impact your primary use case or core objectives. Use this high-level data to help plan and structure your product evaluation.

PRODUCT	OVERALL FEATURE SATISFACTION	ENTERPRISE RISK MANAGEMENT	INCIDENT MANAGEMENT AND REMEDIATION	POLICY MANAGEMENT	REGULATORY COMPLIANCE AND AUDIT	VENDOR MANAGEMENT
LogicGate Risk Cloud	74%	74%	75%	70%	76%	75%
NAVEX IRM	73%	75%	72%	75%	75%	68%
MetricStream ConnectedGRC	73%	73%	73%	69%	78%	72%
SAI360	71%	74%	61%	76%	70%	73%
Diligent GRC Platform	68%	66%	71%	62%	74%	65%
CATEGORY AVERAGE	77%	78%	76%	77%	79%	75%

PRODUCTS WITH INSUFFICIENT DATA						
360inControl	85%	89%	84%	79%	88%	83%
Smart Global Governance	77%	77%	78%	75%	78%	76%
Modulo Risk Manager	81%	85%	83%	80%	82%	77%
Camms.Risk	80%	86%	80%	77%	76%	79%
LogicManager ERM Software	78%	85%	78%	73%	78%	76%

Product **Feature** Summary

MANDATORY FEATURES

This page summarizes user satisfaction with a variety of product features. While strong and consistent performance across the board is desirable, you may be willing to tolerate low scores on features that don't impact your primary use case or core objectives. Use this high-level data to help plan and structure your product evaluation.

PRODUCT	OVERALL FEATURE SATISFACTION	ENTERPRISE RISK MANAGEMENT	INCIDENT MANAGEMENT AND REMEDIATION	POLICY MANAGEMENT	REGULATORY COMPLIANCE AND AUDIT	VENDOR MANAGEMENT	
CATEGORY AVERAGE	**77%**	**78%**	**76%**	**77%**	**79%**	**75%**	
PRODUCTS WITH INSUFFICIENT DATA							
Resolver IRM	**74%**	**77%**	**78%**	**79%**	**55%**	**79%**	

Product **Feature** Summary

STANDARD FEATURES

This page summarizes user satisfaction with a variety of product features. While strong and consistent performance across the board is desirable, you may be willing to tolerate low scores on features that don't impact your primary use case or core objectives. Use this high-level data to help plan and structure your product evaluation.

PRODUCT	OVERALL FEATURE SATISFACTION	ASSET MANAGEMENT	REPORTING AND DASHBOARDS	THREAT AND VULNERABILITY	WORKFLOW MANAGEMENT
Onspring Governance, Risk & Compliance Suite	91%	87%	91%	92%	85%
ZenGRC Platform	82%	85%	78%	93%	80%
Workiva Platform	80%	75%	84%	80%	89%
SAP Governance, Risk, Compliance (GRC), and Cybersecurity	79%	83%	89%	89%	84%
Oracle Enterprise Risk Management Software	79%	78%	88%	88%	79%
RSA Archer Insight	78%	80%	81%	66%	78%
ServiceNow GRC	77%	81%	80%	87%	82%
AuditBoard	77%	73%	76%	84%	83%
OneTrust GRC and Security Assurance Cloud	77%	78%	70%	77%	78%
IBM OpenPages with Watson	76%	78%	88%	88%	79%
CATEGORY AVERAGE	77%	76%	80%	81%	80%

Product **Feature** Summary

STANDARD FEATURES

This page summarizes user satisfaction with a variety of product features. While strong and consistent performance across the board is desirable, you may be willing to tolerate low scores on features that don't impact your primary use case or core objectives. Use this high-level data to help plan and structure your product evaluation.

PRODUCT	OVERALL FEATURE SATISFACTION	ASSET MANAGEMENT	REPORTING AND DASHBOARDS	THREAT AND VULNERABILITY	WORKFLOW MANAGEMENT
LogicGate Risk Cloud	74%	76%	88%	75%	83%
NAVEX IRM	73%	77%	69%	72%	76%
MetricStream ConnectedGRC	73%	70%	78%	68%	72%
SAI360	71%	59%	75%	81%	73%
Diligent GRC Platform	68%	63%	71%	70%	78%
CATEGORY AVERAGE	77%	76%	80%	81%	80%

PRODUCTS WITH INSUFFICIENT DATA					
360inControl	85%	78%	84%	90%	86%
Smart Global Governance	77%	79%	85%	80%	80%
Modulo Risk Manager	81%	78%	81%	81%	81%
Camms.Risk	80%	84%	84%	84%	74%
LogicManager ERM Software	78%	--	68%	75%	--

Product **Feature** Summary

STANDARD FEATURES

This page summarizes user satisfaction with a variety of product features. While strong and consistent performance across the board is desirable, you may be willing to tolerate low scores on features that don't impact your primary use case or core objectives. Use this high-level data to help plan and structure your product evaluation.

PRODUCT	OVERALL FEATURE SATISFACTION	ASSET MANAGEMENT	REPORTING AND DASHBOARDS	THREAT AND VULNERABILITY	WORKFLOW MANAGEMENT	
CATEGORY AVERAGE	**77%**	**76%**	**80%**	**81%**	**80%**	

PRODUCTS WITH INSUFFICIENT DATA						
Resolver IRM	**74%**	**79%**	**81%**	**75%**	**78%**	

Product **Feature** Satisfaction

This section provides detailed information on user satisfaction for each product feature.
Use these pages to dig deeper into areas of particular interest or concern.

Product Features

This table lists and describes all the features that are evaluated in the Governance, Risk and Compliance software category. For your convenience, these descriptions are repeated under the feature subheadings in the subsequent pages.

Mandatory Features

Enterprise Risk Management	Solution manages risks through documentation, monitoring, analysis, and reporting. Tracking and communication of risk metrics is supported.
Incident Management and Remediation	Detection and incident management with preset and customizable remediation capabilities, integration into workflow systems, and optional automatic remediation.

Standard Features

Asset Management	Solution centralizes an inventory of all corporate assets and integrates with a risk assessment of assets.
Reporting and Dashboards	Customizable and standard reporting aligned with operational, compliance, and audit requirements. Dashboard information that is role based and customizable.
Policy Management	Solution centralizes policies, standards, and procedures mapped to regulations or best-practices (PCI-DSS, ISO/IEC, HIPAA, etc.) with built-in templates.
Regulatory Compliance and Audit	Ability to adhere to laws, regulations, guidelines, and specifications relevant to the business. Ability to store documents and trails for audit access.
Vendor Management	Consolidates all vendor information, tracks performance with metrics and KPIs, and evaluates risk with respect to sustainability, compliance, strategy, etc.
Threat and Vulnerability	The collection and correlation of threat and vulnerability information from internal and external knowledge sources and tools to assess vulnerability
Workflow Management	Includes ability to support flexible and comprehensive workflow-based capabilities.

Differentiating Features

Data Analytics / BI / AI	Integration of capability to mine data from incoming sources (SIEM, logs, vulnerability tools, threat databases, etc) in real-time and apply rules.

Product **Feature** Satisfaction

This section provides detailed information on user satisfaction for each product feature.
Use these pages to dig deeper into areas of particular interest or concern.

Enterprise Risk Management

Mandatory Feature

Solution manages risks through documentation, monitoring, analysis, and reporting. Tracking and communication of risk metrics is supported.

Onspring

ONSPRING GOVERNANCE, RISK & COMPLIANCE SUITE

TOP PRODUCT

Delights	70%
Highly Satisfies	30%
Almost Satisfies	--
Disappoints	--

93% Enterprise Risk Management

2	ZenGRC Platform	84%	23	REVIEWS
3	SAP Governance, Risk, Compliance (GRC), and Cy...	81%	35	REVIEWS
4	OneTrust GRC and Security Assurance Cloud	81%	23	REVIEWS
5	Oracle Enterprise Risk Management Software	79%	40	REVIEWS
6	RSA Archer Insight	79%	24	REVIEWS
7	IBM OpenPages with Watson	78%	22	REVIEWS
8	ServiceNow GRC	78%	23	REVIEWS
9	AuditBoard	78%	20	REVIEWS
10	Workiva Platform	77%	20	REVIEWS
11	NAVEX IRM	75%	25	REVIEWS
12	SAI360	74%	20	REVIEWS
13	LogicGate Risk Cloud	74%	20	REVIEWS
14	MetricStream ConnectedGRC	73%	25	REVIEWS
15	Diligent GRC Platform	66%	21	REVIEWS
	CATEGORY AVERAGE	**78%**		

PRODUCTS WITH INSUFFICIENT DATA

--	360inControl	89%	19	REVIEWS
--	Smart Global Governance	77%	18	REVIEWS
--	Modulo Risk Manager	85%	12	REVIEWS
--	Camms.Risk	86%	10	REVIEWS
--	LogicManager ERM Software	85%	6	REVIEWS
--	Resolver IRM	77%	5	REVIEWS

Product **Feature** Satisfaction

This section provides detailed information on user satisfaction for each product feature.
Use these pages to dig deeper into areas of particular interest or concern.

Incident Management and Remediation

Mandatory Feature

Detection and incident management with preset and customizable remediation capabilities, integration into workflow systems, and optional automatic remediation.

Onspring

ONSPRING GOVERNANCE, RISK & COMPLIANCE SUITE

TOP PRODUCT

Delights	58%
Highly Satisfies	39%
Almost Satisfies	2%
Disappoints	--

89% Incident Management and Remediation

2	Workiva Platform		81%	20 REVIEWS
3	RSA Archer Insight		80%	24 REVIEWS
4	IBM OpenPages with Watson		79%	22 REVIEWS
5	ServiceNow GRC		79%	23 REVIEWS
6	SAP Governance, Risk, Compliance (GRC), and Cy...		78%	35 REVIEWS
7	ZenGRC Platform		78%	23 REVIEWS
8	AuditBoard		78%	20 REVIEWS
9	Oracle Enterprise Risk Management Software		75%	40 REVIEWS
10	LogicGate Risk Cloud		75%	20 REVIEWS
11	OneTrust GRC and Security Assurance Cloud		74%	23 REVIEWS
12	MetricStream ConnectedGRC		73%	25 REVIEWS
13	NAVEX IRM		72%	25 REVIEWS
14	Diligent GRC Platform		71%	21 REVIEWS
15	SAI360		61%	20 REVIEWS

CATEGORY AVERAGE 76%

PRODUCTS WITH INSUFFICIENT DATA

--	360inControl		84%	19 REVIEWS
--	Smart Global Governance		78%	18 REVIEWS
--	Modulo Risk Manager		83%	12 REVIEWS
--	Camms.Risk		80%	10 REVIEWS
--	LogicManager ERM Software		78%	6 REVIEWS
--	Resolver IRM		78%	5 REVIEWS

Product **Feature** Satisfaction

This section provides detailed information on user satisfaction for each product feature.
Use these pages to dig deeper into areas of particular interest or concern.

Policy Management

Mandatory Feature

Solution centralizes policies, standards, and procedures mapped to regulations or best-practices (PCI-DSS, ISO/IEC, HIPAA, etc.) with built-in templates.

Onspring

ONSPRING GOVERNANCE, RISK & COMPLIANCE SUITE

TOP PRODUCT

Delights	55%
Highly Satisfies	42%
Almost Satisfies	3%
Disappoints	--

88% Policy Management

2	IBM OpenPages with Watson		81%	22 REVIEWS
3	ZenGRC Platform		81%	23 REVIEWS
4	AuditBoard		81%	20 REVIEWS
5	OneTrust GRC and Security Assurance Cloud		79%	23 REVIEWS
6	SAP Governance, Risk, Compliance (GRC), and Cy…		79%	35 REVIEWS
7	ServiceNow GRC		79%	23 REVIEWS
8	Oracle Enterprise Risk Management Software		79%	40 REVIEWS
9	SAI360		76%	20 REVIEWS
10	NAVEX IRM		75%	25 REVIEWS
11	Workiva Platform		75%	20 REVIEWS
12	RSA Archer Insight		75%	24 REVIEWS
13	LogicGate Risk Cloud		70%	20 REVIEWS
14	MetricStream ConnectedGRC		69%	25 REVIEWS
15	Diligent GRC Platform		62%	21 REVIEWS
		CATEGORY AVERAGE	77%	

PRODUCTS WITH INSUFFICIENT DATA

--	360inControl		79%	19 REVIEWS
--	Smart Global Governance		75%	18 REVIEWS
--	Modulo Risk Manager		80%	12 REVIEWS
--	Camms.Risk		77%	10 REVIEWS
--	LogicManager ERM Software		73%	6 REVIEWS
--	Resolver IRM		79%	5 REVIEWS

Product **Feature** Satisfaction

This section provides detailed information on user satisfaction for each product feature.
Use these pages to dig deeper into areas of particular interest or concern.

Regulatory Compliance and Audit | Mandatory Feature

Ability to adhere to laws, regulations, guidelines, and specifications relevant to the business. Ability to store documents and trails for audit access.

Onspring

ONSPRING GOVERNANCE, RISK & COMPLIANCE SUITE

TOP PRODUCT

Delights	71%
Highly Satisfies	29%
Almost Satisfies	--
Disappoints	--

93% Regulatory Compliance and Audit

2	Workiva Platform		88%	20 REVIEWS
3	ZenGRC Platform		86%	23 REVIEWS
4	AuditBoard		84%	20 REVIEWS
5	Oracle Enterprise Risk Management Software		82%	40 REVIEWS
6	ServiceNow GRC		78%	23 REVIEWS
7	MetricStream ConnectedGRC		78%	25 REVIEWS
8	OneTrust GRC and Security Assurance Cloud		77%	23 REVIEWS
9	SAP Governance, Risk, Compliance (GRC), and Cy…		77%	35 REVIEWS
10	LogicGate Risk Cloud		76%	20 REVIEWS
11	RSA Archer Insight		76%	24 REVIEWS
12	NAVEX IRM		75%	25 REVIEWS
13	Diligent GRC Platform		74%	21 REVIEWS
14	IBM OpenPages with Watson		71%	22 REVIEWS
15	SAI360		70%	20 REVIEWS

CATEGORY AVERAGE 79%

PRODUCTS WITH INSUFFICIENT DATA

--	360inControl		88%	19 REVIEWS
--	Smart Global Governance		78%	18 REVIEWS
--	Modulo Risk Manager		82%	12 REVIEWS
--	Camms.Risk		76%	10 REVIEWS
--	LogicManager ERM Software		78%	6 REVIEWS
--	Resolver IRM		55%	5 REVIEWS

Product **Feature** Satisfaction

This section provides detailed information on user satisfaction for each product feature.
Use these pages to dig deeper into areas of particular interest or concern.

Vendor Management

Mandatory Feature

Consolidates all vendor information, tracks performance with metrics and KPIs, and evaluates risk with respect to sustainability, compliance, strategy, etc.

Onspring

ONSPRING GOVERNANCE, RISK & COMPLIANCE SUITE

TOP PRODUCT

Delights	67%
Highly Satisfies	29%
Almost Satisfies	4%
Disappoints	--

91% Vendor Management

2	ZenGRC Platform	85%	23	REVIEWS
3	SAP Governance, Risk, Compliance (GRC), and Cy...	81%	35	REVIEWS
4	RSA Archer Insight	79%	24	REVIEWS
5	Oracle Enterprise Risk Management Software	78%	40	REVIEWS
6	Workiva Platform	77%	20	REVIEWS
7	LogicGate Risk Cloud	75%	20	REVIEWS
8	OneTrust GRC and Security Assurance Cloud	73%	23	REVIEWS
9	SAI360	73%	20	REVIEWS
10	IBM OpenPages with Watson	73%	22	REVIEWS
11	ServiceNow GRC	72%	23	REVIEWS
12	MetricStream ConnectedGRC	72%	25	REVIEWS
13	NAVEX IRM	68%	25	REVIEWS
14	AuditBoard	66%	20	REVIEWS
15	Diligent GRC Platform	65%	21	REVIEWS
	CATEGORY AVERAGE	**75%**		

PRODUCTS WITH INSUFFICIENT DATA

--	360inControl	83%	19	REVIEWS
--	Smart Global Governance	76%	18	REVIEWS
--	Modulo Risk Manager	77%	12	REVIEWS
--	Camms.Risk	79%	10	REVIEWS
--	LogicManager ERM Software	76%	6	REVIEWS
--	Resolver IRM	79%	5	REVIEWS

Product **Feature** Satisfaction

This section provides detailed information on user satisfaction for each product feature.
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Asset Management

Standard Feature

Solution centralizes an inventory of all corporate assets and integrates with a risk assessment of assets.

Onspring

ONSPRING GOVERNANCE, RISK & COMPLIANCE SUITE

TOP PRODUCT

Delights	57%
Highly Satisfies	35%
Almost Satisfies	8%
Disappoints	--

87% Asset Management

2	ZenGRC Platform	85%	23	REVIEWS
3	SAP Governance, Risk, Compliance (GRC), and Cy...	83%	35	REVIEWS
4	ServiceNow GRC	81%	23	REVIEWS
5	RSA Archer Insight	80%	24	REVIEWS
6	IBM OpenPages with Watson	78%	22	REVIEWS
7	OneTrust GRC and Security Assurance Cloud	78%	23	REVIEWS
8	Oracle Enterprise Risk Management Software	78%	40	REVIEWS
9	NAVEX IRM	77%	25	REVIEWS
10	LogicGate Risk Cloud	76%	20	REVIEWS
11	Workiva Platform	75%	20	REVIEWS
12	AuditBoard	73%	20	REVIEWS
13	MetricStream ConnectedGRC	70%	25	REVIEWS
14	Diligent GRC Platform	63%	21	REVIEWS
15	SAI360	59%	20	REVIEWS
	CATEGORY AVERAGE	**76%**		

PRODUCTS WITH INSUFFICIENT DATA

--	360inControl	78%	19	REVIEWS
--	Smart Global Governance	79%	18	REVIEWS
--	Modulo Risk Manager	78%	12	REVIEWS
--	Camms.Risk	84%	10	REVIEWS
--	Resolver IRM	79%	5	REVIEWS

Product **Feature** Satisfaction

This section provides detailed information on user satisfaction for each product feature.
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Reporting and Dashboards

Standard Feature

Customizable and standard reporting aligned with operational, compliance, and audit requirements. Dashboard information that is role based and customizable.

Onspring

ONSPRING GOVERNANCE, RISK & COMPLIANCE SUITE

TOP PRODUCT

Delights	69%
Highly Satisfies	28%
Almost Satisfies	4%
Disappoints	--

91% Reporting and Dashboards

2	SAP Governance, Risk, Compliance (GRC), and Cy...	89%	35	REVIEWS
3	IBM OpenPages with Watson	88%	22	REVIEWS
4	Oracle Enterprise Risk Management Software	88%	40	REVIEWS
5	LogicGate Risk Cloud	88%	20	REVIEWS
6	Workiva Platform	84%	20	REVIEWS
7	RSA Archer Insight	81%	24	REVIEWS
8	ServiceNow GRC	80%	23	REVIEWS
9	MetricStream ConnectedGRC	78%	25	REVIEWS
10	ZenGRC Platform	78%	23	REVIEWS
11	AuditBoard	76%	20	REVIEWS
12	SAI360	75%	20	REVIEWS
13	Diligent GRC Platform	71%	21	REVIEWS
14	OneTrust GRC and Security Assurance Cloud	70%	23	REVIEWS
15	NAVEX IRM	69%	25	REVIEWS
	CATEGORY AVERAGE	**80%**		

PRODUCTS WITH INSUFFICIENT DATA

--	360inControl	84%	19	REVIEWS
--	Smart Global Governance	85%	18	REVIEWS
--	Modulo Risk Manager	81%	12	REVIEWS
--	Camms.Risk	84%	10	REVIEWS
--	LogicManager ERM Software	68%	6	REVIEWS
--	Resolver IRM	81%	5	REVIEWS

Product **Feature** Satisfaction

This section provides detailed information on user satisfaction for each product feature.
Use these pages to dig deeper into areas of particular interest or concern.

Threat and Vulnerability

Standard Feature

The collection and correlation of threat and vulnerability information from internal and external knowledge sources and tools to assess vulnerability

RiskOptics (FORMERLY RECIPROCITY)
ZENGRC PLATFORM
TOP PRODUCT

Delights	72%
Highly Satisfies	28%
Almost Satisfies	--
Disappoints	--

93% Threat and Vulnerability

2	Onspring Governance, Risk & Compliance Suite	92%	53	REVIEWS
3	SAP Governance, Risk, Compliance (GRC), and Cy...	89%	35	REVIEWS
4	IBM OpenPages with Watson	88%	22	REVIEWS
5	Oracle Enterprise Risk Management Software	88%	40	REVIEWS
6	ServiceNow GRC	87%	23	REVIEWS
7	AuditBoard	84%	20	REVIEWS
8	SAI360	81%	20	REVIEWS
9	Workiva Platform	80%	20	REVIEWS
10	OneTrust GRC and Security Assurance Cloud	77%	23	REVIEWS
11	LogicGate Risk Cloud	75%	20	REVIEWS
12	NAVEX IRM	72%	25	REVIEWS
13	Diligent GRC Platform	70%	21	REVIEWS
14	MetricStream ConnectedGRC	68%	25	REVIEWS
15	RSA Archer Insight	66%	24	REVIEWS
	CATEGORY AVERAGE	**81%**		

PRODUCTS WITH INSUFFICIENT DATA

--	360inControl	90%	19	REVIEWS
--	Smart Global Governance	80%	18	REVIEWS
--	Modulo Risk Manager	81%	12	REVIEWS
--	Camms.Risk	84%	10	REVIEWS
--	LogicManager ERM Software	75%	6	REVIEWS
--	Resolver IRM	75%	5	REVIEWS

Product **Feature** Satisfaction

This section provides detailed information on user satisfaction for each product feature.
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Workflow Management

Standard Feature

Includes ability to support flexible and comprehensive workflow-based capabilities.

WORKIVA PLATFORM
TOP PRODUCT

Delights	56%
Highly Satisfies	44%
Almost Satisfies	--
Disappoints	--

89% Workflow Management

2	Onspring Governance, Risk & Compliance Suite	85%	53	REVIEWS
3	SAP Governance, Risk, Compliance (GRC), and Cy...	84%	35	REVIEWS
4	LogicGate Risk Cloud	83%	20	REVIEWS
5	AuditBoard	83%	20	REVIEWS
6	ServiceNow GRC	82%	23	REVIEWS
7	ZenGRC Platform	80%	23	REVIEWS
8	IBM OpenPages with Watson	79%	22	REVIEWS
9	Oracle Enterprise Risk Management Software	79%	40	REVIEWS
10	OneTrust GRC and Security Assurance Cloud	78%	23	REVIEWS
11	RSA Archer Insight	78%	24	REVIEWS
12	Diligent GRC Platform	78%	21	REVIEWS
13	NAVEX IRM	76%	25	REVIEWS
14	SAI360	73%	20	REVIEWS
15	MetricStream ConnectedGRC	72%	25	REVIEWS
	CATEGORY AVERAGE	**80%**		

PRODUCTS WITH INSUFFICIENT DATA

--	360inControl	86%	19	REVIEWS
--	Smart Global Governance	80%	18	REVIEWS
--	Modulo Risk Manager	81%	12	REVIEWS
--	Camms.Risk	74%	10	REVIEWS
--	Resolver IRM	78%	5	REVIEWS

Product **Feature** Satisfaction

This section provides detailed information on user satisfaction for each product feature.
Use these pages to dig deeper into areas of particular interest or concern.

Data Analytics / BI / AI

Differentiating Feature

Integration of capability to mine data from incoming sources (SIEM, logs, vulnerability tools, threat databases, etc) in real-time and apply rules.

AUDITBOARD
TOP PRODUCT

Delights	29%
Highly Satisfies	59%
Almost Satisfies	12%
Disappoints	--

79% Data Analytics / BI / AI

2	Diligent GRC Platform		76%	21 REVIEWS
3	Workiva Platform		73%	20 REVIEWS
4	RSA Archer Insight		63%	24 REVIEWS

CATEGORY AVERAGE 73%

PRODUCTS WITH INSUFFICIENT DATA

--	360inControl		78%	19 REVIEWS
--	Smart Global Governance		81%	18 REVIEWS
--	Modulo Risk Manager		80%	12 REVIEWS
--	Camms.Risk		75%	10 REVIEWS
--	Resolver IRM		75%	5 REVIEWS